COUNTY OF PRINCE EDWARD PUBLIC LIBRARY BOARD OPERATIONS & SERVICE EXCELLENCE COMMITTEE

A meeting of the Committee was held on Thursday, February 4, 2016, at 1 pm at the CEO's Office, Picton Branch.

The following Board Members were present:

John Ambrose Devon A. Jones Lenny Epstein David Simmonds

Regrets:

Ursula Cattelan Steven Graham

Staff Present:

Barbara Sweet, CEO

1. Call to Order

The meeting was called to order at 1 pm by The Chair, John Ambrose.

2. Disclosure of Pecuniary Interest and the General Nature Thereof

There were no disclosures of pecuniary interest at this time.

3. Introduction of New Committee Member

3.1 Welcome David Simmonds

4. Minutes of Thursday, January 7, 2016

Moved By:

Lenny Epstein

Seconded By:

Devon A. Jones

THAT The Operations and Service Excellence Committee accept THE MINUTES as circulated from the meeting of January 7, 2016.

CARRIED

- 5. Update on Furnace Wellington
 - 5.1 Brian Clark Heating & Cooling Expert
- 6. Strategic Plan
 - **6.1** Mission and Vision Statements
 - ✓ Each committee member to come to next meeting with an idea of each
- 7. Next Meeting Date
 - 7.1 Operations & Service Excellence Committee
 - ✓ Thursday, March 10, 2016, 10 am, office at the Picton Branch CEO's Office
- 8. Adjourn

THAT this meeting now adjourn at 2:30 pm.

John Ambrose

Chair

Bárbara Sweet

CEO